

Partner with specialists to optimize installations and reduce support calls.

Brivo Video offers Implementation Services to all new (mandatory) and existing (optional) Certified Resellers. This service is designed to save money by ensuring that your end user's system is set up properly from day one.

The Brivo Eagle Eye Implementation Service is available for bridge/CMVR installations, License Plate Recognition (LPR), and Face Match.



KEY FEATURES:



Reduce truck rolls and maintenance calls to save time and money



Ensure customer satisfaction, loyalty, and retention



Spend less time on-site during installations and support calls



Ensure your contract installers complete each job correctly



Expand your technicians' knowledge with deeper training

IMPLEMENTATION SERVICE PART NUMBERS

EN-COM-001	Eagle Eye VMS 2xx,3xx,4xx Implementation Service
EN-COM-002	Eagle Eye VMS 5xx,6xx Implementation Service
EN-COM-003	Eagle Eye VMS 7xx,8xx,9xx Implementation Service
EN-COM-010	Eagle Eye VMS LPR Implementation Service (per camera)
EN-COM-015	Eagle Eye Face Match Implementation Service

The service is delivered in four phases.

Each task being performed by an experienced Brivo Implementation Specialist.

- 1 Pre-install design review:** Conducted prior to the installation. This includes a review of the project requirements and an evaluation of the proposed equipment to verify that the correct products are included in the design.
- 2 Physical install initial check:** The reseller communicates that the installation is complete. The Implementation Specialist performs back-end diagnostics to guarantee initial health.
- 3 Post-install configuration:** An in-depth examination of the installed system is usually scheduled for about 7 days after installation. This confirms that the configuration aligns with the end user's requirements.
- 4 7-day health check:** Evaluates how the system is performing one week after the installation. If any adjustments are needed, those recommendations will be implemented at this time.

