# Smarter access, unified security: Swiftlane & Eagle Eye's mobile-first integration

"The system has been such a change. We used to have to leave the gate open for hours at a time for homeowners that were having events but now we don't have to do that anymore. At the end of the day, not only is it a higher scale product, but it's perfect for this association."

Ellie Bargrizan, Property Manager, Nexus Smart Communities

In today's fast-paced property management landscape, security systems need to be both unified and user-friendly. Swiftlane and Eagle Eye have teamed up to deliver just that — a modern, mobile-first integration that brings access control, video surveillance, and intercoms into a single platform. This partnership addresses long-standing challenges in the multifamily and commercial space, helping teams work smarter and respond faster.
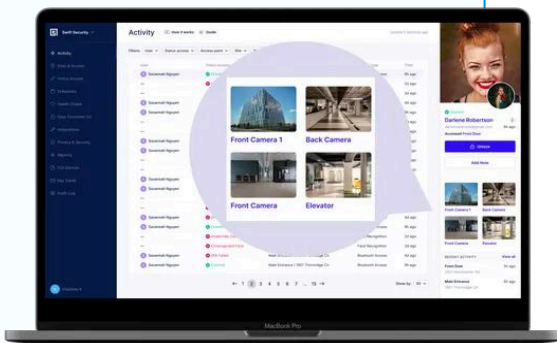


## The challenge:  Fragmented security systems and inefficient workflows

In the world of multifamily and commercial property management, security often relies on a patchwork of disconnected systems — standalone access control, separate CCTV platforms, and isolated intercom solutions. This lack of integration forces staff and property managers to use multiple user interfaces,  slowing response and increases the likelihood of oversight.

J.D. Carroll, Account Executive at Swiftlane, described this as one of the biggest pain points in the industry: "It's incredibly inefficient when your access control system can't talk to your video system. You end up flipping between tabs, pulling logs from one system and trying to match it with footage from another."

This fragmented approach doesn't just waste time — it creates blind spots. Traditional CCTV is inherently reactive, only useful after an incident has occurred. Meanwhile, outdated security setups often lack the visibility and real-time alerting necessary to prevent unauthorized access or monitor suspicious behavior as it unfolds.

At the same time, many multifamily buildings are still operating on legacy infrastructure that's difficult to upgrade without significant time, cost, and hardware investment. Property owners need a system that not only unifies core security components but also installs quickly, scales easily, and enhances both operational efficiency and user experience.

## The Solution: An integrated, mobile-first platform that unifies access and video

Swiftlane has partnered with Eagle Eye Networks to deliver a tightly integrated system that combines access control, cloud video surveillance, and intercom capabilities — all manageable through a modern mobile app.

The latest version of the integration is fully API-driven and installs in less than a day. It requires minimal hardware and leverages Swiftlane's implementation services to ensure seamless setup for end-users.

- **Unified dashboard**: View access logs and corresponding video footage in one place for faster incident resolution.
- **Facial recognition and loitering detection:** Deter unwanted visitors and proactively monitor entry points.
- **Mobile-first experience:** Residents and staff can view access activity and manage entry permissions via smartphone.
- **Visual verification:** Guests can be screened before entry — like an advanced doorbell camera for apartment buildings.
- **Streamlined setup:** An integrated surveillance, access, and intercom system requires fewer devices and less setup time, cutting installation complexity.

## The Results: Increased efficiency, smarter security, and a scalable future

With the Swiftlane and Eagle Eye integration, property managers can now monitor who enters the building, as well as when, and how — in real time, from anywhere. The integration has already improved incident response and simplified day-to-day operations for property managers across the US.

The ability to map multiple cameras to a single access point provides a comprehensive visual of who's entering and moving through a building. This enhances tracking and incident investigation, especially in high-traffic or multi-tenant areas.

Real-time loitering detection and face recognition at entry points offer preventative security, not just reactive. Swiftlane offers a mobile-first experience similar to a high-end smart home security solution, empowering residents with instant control and insight — all from their phones.

Swiftlane's JD Carroll expects this unified model to become the new standard in multifamily buildings, especially those transitioning from outdated systems. "Our users no longer have to toggle between systems. They can get a full picture of building access and activity instantly — it's a huge leap forward," according to Carroll. The enhanced user experience and security outcomes are already driving interest across new projects.



### KEY RESULTS

- **1-day installation:** Streamlined process enables quick setup with fewer hardware requirements.
- **Improved visibility:** Unified system allows instant correlation of access events with video footage.
- **Proactive security:** Face recognition and loitering detection provide real-time awareness, and lets tenants know who's waiting to enter.
- **Mobile control:** Full system functionality is accessible via phone, giving users flexibility and control.
- **Scalable for growth:** Designed to roll out across additional multifamily sites with ease.

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