

Eagle Eye University

Empowering your surveillance success



Benefits



Save time in setup, configuration, and maintenance



Improve team confidence, knowledge, and credibility with customers



Identify selling opportunities and most effective solutions

Eagle Eye University is an online and in-person training platform designed to help our partners maximize the potential of Eagle Eye Networks smart video surveillance solutions. Courses cover topics from basic system setup to advanced features and best practices, and are available in multiple formats to suit your learning style and schedule.

From technicians to installers to resellers, courses allow learners to:

- Gain expertise in Eagle Eye Networks products and services.
- Improve system performance and efficiency.
- Enhance customer satisfaction.
- Stay up to date on the latest industry trends.

A range of learning options

On-demand training

Learn at your own pace with our extensive library of online courses, including "System setup and configuration," "Video management and analysis," "Reporting and analytics," and "Cloud-based solutions."

Live virtual certifications

Get real-time instruction and answers to your questions from expert instructors in a webinar format. Get real-time instruction and answers to your questions from expert instructors on various topics in a webinar format while achieving industry-recognized credentials.

In-person training certifications

Get hands-on classroom experience with Eagle Eye Networks products and services and get direct feedback from experienced instructors. Earn industry-recognized credentials to demonstrate your expertise.



Scan to
learn more

Available Eagle Eye University certifications

FOR ANYONE

0000 EAGLE EYE FOUNDATIONS

This course serves as your introduction to Eagle Eye Networks, covering our mission, solutions, and the core functionalities of the Eagle Eye platform. This foundational course is designed to equip you with the essential knowledge needed to advance through our role-specific certifications and training programs at Eagle Eye University.

Availability: On-demand training

FOR RESELLERS

1002 EAGLE EYE SALES CERTIFICATION

This program covers various topics to enable comprehensive sales knowledge, including understanding Eagle Eye Network's market position, identifying customer needs, conducting compelling product demos, overcoming objections, preparing sales proposals, and understanding pricing and billing.

Availability: On-demand training

1006 EAGLE EYE TECHNICAL CERTIFICATION

This certification provides in-depth foundational technical knowledge and skills for deploying and managing Eagle Eye Networks systems, including system architecture, installation, configuration, video management, and troubleshooting.

Availability: In-person, live virtual, or on-demand training

1009 EAGLE EYE RESELLER ADMINISTRATOR CERTIFICATION

This certification equips administrators with advanced skills to manage and configure the Eagle Eye Networks video surveillance system, including user management, system settings, and advanced features.

Availability: On-demand training

FOR END-USERS

1008 EAGLE EYE END-USER CERTIFICATION

This hands-on program teaches end users to access the system, navigate the interface, view live and recorded video, perform searches, and manage basic system tasks.

Availability: Live virtual training

1009 EAGLE EYE END-USER ADMINISTRATOR CERTIFICATION

Our tailored end-user administrator training equips your designated personnel with the expertise to independently manage their Eagle Eye Networks system, covering essential areas such as user permissions, device management, and basic troubleshooting. This empowers your team to maintain system efficiency and resolve common issues directly.

Availability: Live virtual training

Right-size learning with Rapid Learning Modules

University course offerings respect the many demands on your time. On-demand Rapid Learning Modules make it easy to absorb Eagle Eye expertise with units that typically take five minutes or less to complete — making it easy to fit learning into your busy schedule — and are optimized for mobile learning to meet you where you are, when you want.

How to get started

Start your journey to Eagle Eye Networks expertise today. Visit the Eagle Eye University website to browse courses and register for training, or contact Eagle Eye Networks for more information or assistance.

Eagle Eye Networks website:
www.een.com

Eagle Eye Networks University:
www.een.com/university

Eagle Eye Networks University course listing:
uni.een.com