

DATA SHEET

Eagle Eye POS Module



Benefits

- Save staff time and effort spent identifying and investigating suspicious transactions
- Increase peace of mind for managers, customers, and employees knowing that there's visual proof of flagged events
- Prevent revenue loss by spotting refund fraud, fraudulent scans, and excessive discounts and flagging high-value purchases or returns for additional scrutiny
- Resolve incidents more efficiently using recorded footage of suspected fraudulent transactions to settle disputes
- Learn about transaction flow to help you allocate staff or adjust business practices

Protect your retail business by automatically flagging suspect transactions.

Detecting and mitigating shrink is a vital part of managing a retail business. To review or investigate specific transactions, retailers need the ability to view video footage tied to the time those transactions took place.

The Eagle Eye POS module, an addition to the Eagle Eye Cloud VMS, offers a time-saving solution based on smart filtering, flagging, and reporting. The module pulls data for all linked stores' POS transaction data and can filter transactions by POS terminal, transaction time, location, employee, SKU, transaction type, amount, and discount. With a single click, the user can then view footage of the transaction in the history browser, along with the invoice information generated for the transaction. Users can also generate and download reports to look for patterns and flag selected transactions to revisit later.

How the POS integration module works



Your POS system records data about every transaction that takes place.



The Eagle Eye POS module retrieves every recorded transaction.



Based on user-specified parameters, transactions are sorted, associated with captured video, and flagged for attention.



Users can click to watch video of the transaction as it actually happened.



Time: 2:07 pm SKU: TV-75-FNRD-26 Price: \$869.95 Discount type: None entered Discount applied: 30%

Total tax:

TV-75-FNRD-26
Price:
\$869.95

Discount type:
None entered
Discount applied:
30%

Total tax:
\$81.21



Practical applications



Shrink mitigation

Review transactions to check for suspicious activity. Did the clerk prematurely mark a transaction as complete or pocket some of a customer's change? Did a customer use an expired or fake coupon?



Employee training

Improve staff confidence and skills by reviewing product handling procedures to ensure all purchases are not accidentally miscounted or overlooked.



Forensic evidence

Besides allowing you to spot dishonesty or inefficiency for business purposes, the information gathered by the Eagle Eye POS Module may be critical and persuasive evidence if an employee or customer's behavior results in legal action.



Retail intelligence

Make more informed business decisions knowing how often your POS system is touched by employees and how many of those touches result in sales, returns, transaction discounts, or voided transactions.

Industries



Convenience stores



Quick-serve restarurants



High-end retail



Automotive repair and maintenance

EAGLE EYE PART NUMBER

EN-POS01-001-1

POS module is priced per POS device per month.

Availability and requirements

The Eagle Eye POS module is available for all Editions of the Eagle Eye Cloud VMS as an additional feature. Note that retrieval of POS data requires separate configuration of a compatible POS system. (See website or contact us for a complete list of supported platforms.) POS software, which may require purchase or subscription, is the responsibility of the Eagle Eye POS module user to install and configure.



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