Strengthening security, operational efficiency, and building management across multiple coworking locations

EAGLE EYE NETWORKS

TPEX International

INDUSTRY
Coworking and co-living spaces

LOCATIONS
11 locations, based in Amsterdam

PRODUCTS/ SOLUTION STACK
- Eagle Eye Cloud VMS
- Smart Video Search
- Metadata integration

PARTNERSHIP
TPEX International coworking chain

In the fast-paced world of coworking and co-living spaces, ensuring a secure and efficient environment for a diverse clientele is essential. Maintaining consistent service and security while fostering community is key.

The Challenge:

- **Security without intrusion:** Coworking spaces need robust security while ensuring users comfort and privacy. A solution was required to monitor access, protect sensitive information, safeguard members, and comply with local regulations without being intrusive.

- **Operational efficiency:** Managing multiple locations, various workspace types, a diverse membership base, and a wide range of events required streamlining operations and improving efficiency. Real-time insights are crucial for making informed decisions.

A prominent Amsterdam-based coworking chain partnered with TPEX, a mission-driven service provider specializing in creating healthier, safer, more productive, and sustainable buildings while also reducing costs.
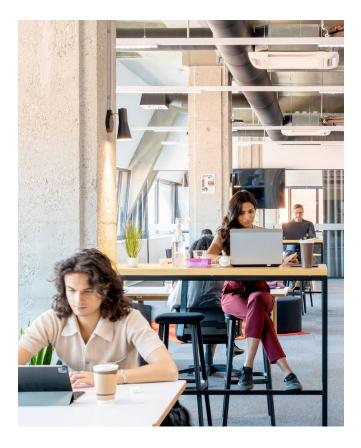
> "The Eagle Eye Cloud VMS converts video into metadata, which can be seamlessly integrated with other building data for comprehensive analysis. This functionality enables us to take proactive action and make more informed decisions, enhancing the overall efficiency of our operations."

Patrick Teunizen, Director of Building Intelligence Management at TPEX

The Solution:

TPEX operates an Operations Control Centre that oversees all aspects of building management. This centralized platform collects data from various systems within office buildings, ensuring everything runs efficiently — from central heating and lighting to air conditioning, cameras, and parking spaces.

Upgrading to an Eagle Eye Cloud VMS enabled the coworking organization to integrate more than 350 cameras across 11 locations in less than a month.

The Results:

Eagle Eye's cloud-based platform eliminated the need for on-site IT support, allowing TPEX to streamline operations while maintaining high levels of security

- **Reduced operational costs and more productivity -** The transition to Eagle Eye Cloud VMS saved significant technician time and improved control center efficiency, ultimately reducing operational costs and boosting overall productivity

- **Fewer false alarms -** TPEX was able to reduce false positive alarms, leading to greater cost-effectiveness. Patrick Teunizen, Director of Building Intelligence Management at TPEX, emphasized the importance of reducing false positives in building operations, noting that Eagle Eye's cloud solution helps significantly improve this KPI.

- **Simplified search to find footage -** TPEX also benefits from Eagle Eye's Smart Video Search feature, allowing operators to review events overnight and quickly identify relevant activities for building managers. Tasks that once took hours can now be completed in minutes with fewer false positives and greater accuracy.

- **A path to a transformed future -** This collaboration showcases how innovative technology solutions are integral to secure, flexible, and connected workspaces, paving the way for smarter building management and improved operational efficiency.

BUSINESS IMPROVEMENTS, POWERED BY THE CLOUD

Ready to improve your operations with the Eagle Eye Cloud? **Contact** our team.