

Eagle Eye VMS Camera Sharing Overview

2023-12-19 Revision 3.00

Target Audience

This Application Note is intended for customers who manage cameras, especially VMS administrators, IT managers, security and loss prevention managers. This document explains how to quickly share specific cameras from one VMS account with a subscription to another. By setting up camera sharing correctly, users can access all their cameras on all accounts from a single log in.

Introduction

Camera Sharing is available in all Cloud VMS Editions. A customer headquarters account with multiple remote locations can use the Camera Sharing feature to see all their cameras by logging in to one account with a single log in. Cameras can be shared between different accounts by using the same email address. When sharing a camera with a user with a current Eagle Eye Networks Cloud VMS account, the camera is shared with the entire account, not just with the single user.

How to Enable Camera Sharing

Access the Camera Sharing function by clicking the account name in the top right corner of the VMS and selecting **Account Settings** from the drop-down menu.

🛎 Demo User (Capital Factory) 🔻	1	16:05:56	* *
My Profile Account Settings Activate Responder Share Back to Reseller Account Edition Professional Log Out			*

On the pop-up window that appears:

1. Select Sharing.

2. Choose the cameras you want to share from the left **Available Cameras** column and move them to the right **Cameras To Share** column. The options **Add All** and **Remove All** are also available.

3. Select the desired Permissions:

- Edit Motion/Analytics: Grants permission to edit motion settings including adding and deleting Regions of Interest. It also grants permission to edit existing analytics. Note: Adding or deleting analytics is not allowed.
- PTZ Live: Grants
 permission to control a
 DTZ compare in line view



PTZ camera in live view and to recall PTZ Stations.

- Edit PTZ Stations: Grants permission to control a PTZ camera and to edit PTZ Stations.
- **2-Way Audio**: Grants permission to activate the 2-Way Audio functionality on supported devices. This allows a user to broadcast their voice over a speaker associated with a camera by using their device's microphone.

4. Enter the email address for a user with whom you wish to share cameras on the account in the **Share Email Addresses** tab.

5. Click **Save Share** to save the settings for all shared cameras.

- 6. Check Shared Cameras to view the list of cameras that have been shared, along with:
 - Account: Email and account name with whom the cameras are shared.
 - Cameras: List of cameras that have been shared with the selected account.
 - **Permissions**:List of permissions that have been shared for the selected cameras and the selected account.
 - Actions: Changes allowed when sharing cameras. Click the trash can icon to stop sharing cameras with the selected account. Click Pencil to edit the selected sharing settings.

7. Click Save Changes to confirm the settings for Camera Sharing.

The user given access to the shared cameras can find those cameras listed in the Dashboard under **Cameras Shared With Me**.

EAGLE EYE						
elevator 🗙 🛨	🖂 Bridges / 🖿 Cameras	showing (7 of 95)				
🚯 Dashboard 🛛 💽	Status	Name		Tags		
ELayouts 57	Ø =	CF1 -	Capital Factory Austin Floor & CMVR (1 camera)	EEN-BR320-31763		
Map	0	CF1 Lo	obby Fisheye (SMP)	zz_fisteye		
📽 Users 😽		Vies	w: South	elevator zz_fisheye		
S Archive		View	w: Pano	zz_fisheye		
🍽 Downloads		View	w: Quad	zz_fisheye		
✗ Installer Tools		View	w: Single	sigle_view zz_fisheye		
Q Video Search - Beta	Ø =	CF16	- Capital Factory Austin Floor 16 404 + (2 cameras)	EEN-BR404-73100		
🖨 VSP	0	CF116	6th Floor Elevator Lobby (2MP)	zz_elevators		
	0	CF1 1	6th Floor Freight Elevator (2MP)	zz_elevators		
	O	CF2 -	Capital Factory Austin Floor 5 (3 cameras)	EEN-8R401-10994		
	0	CF2 EI	levator Lobby 1 (4MP)	austin elevators zz_4mp		
	0	CF2 EI	levator Lobby 2 (2MP)	austin elevators entrances lobby zz_2mp		
	0	CF2 Fr	reight Elevator (1MP)	austin elevators zz_azis		
	Cameras Shared With	Me				
	Status	Name		Tags		
	CF4 Cipital Factory South (1 camera)					
	0	CF4 1	at Floor Elevator (1MP)	elevators		
	Available Cameras					
	Status	Name				
	0	AXISIAXIS M1054I5.4I	0.9.2 (10.0.107.7)			

The cameras are also available in the main layout as **All Cameras**. It is also possible to create a specific layout for the shared cameras if needed.

Note: The shared cameras show limited configuration options for the user who received the shared camera. Some permissions can be granted when sharing the camera in the **Permission** section. The images below show the differences between regular and shared camera settings.

Camera Settings // CF3 Entry Drive (2MP)		:
Camera Motion Ana	lytics Location Metrics		
Name:	CF3 Entry Drive (2MP)		(
Tags:	austin x exterior x add a tag		
Notes:			
Information:	Firmware: MAC Address:	EN-CDUB-001 v1.6_build044014_216_5 00:1C:27:03:E8:98	
	ESN: Delete Camera	10001523	
			Cancel Save Changes

Example: Fewer configuration options for the shared camera

Camera	Retention F	Resolution	Motion	Analytics	Audio	Location	Metrics	Maintenance		
	On:		24 hours		~				-	8
	Name:	CF1 Lob	by Center (2	MP)						
	Login:	admin								
	-									
	Time Zone:	US/Cent	ral		~					
	Tags:	zz_2mp	× add a ta	g						
		4000 4	0500 0TD 5							
	Notes:	1080p, 1	2FPS, STD F	review						
										6
	Information:			Manufacturer	-	Eye Networl	ks			
				Model Firmware		00M-007 0804.1003.8	0 1 0 4 0 0			
				MAC Address		:27:0F:93:41				
				ESN						
								0.010/0 (501) 4	0101f43)	
				Bridge	: CF1-	Capital Fact	ory Austin Floo	Dr 8 CMVR (ESN: 1		
			Default	Bridge Web Username			ory Austin Floo	or 8 CMVR (ESN: 1	10101140)	
				-	: admir	1	ory Austin Floo	or 8 CMVR (ESN: 1		
		Delete	Default	Web Username	: admir	1	ory Austin Floc	or 8 CMVR (ESN: 1	(101140)	
		Delete (Default	Web Username	: admir	1	ory Austin Floc	of 8 CMVR (ESN: 1		

Example: Full configuration options available to the user who shared the camera

Camera Sharing Use Cases

- Emergency incident real time video sharing. Refer to this Application Note, <u>Emergency Incident</u> <u>Real Time Video Sharing with Eagle Eye VMS First Responder Share</u> to learn more.
- Video stream sharing for US-based customers and emergency responders with Eagle Eye E911 Camera Sharing: Check on availability and regional support with your sales representative.