



Interruptions in your video security operation leave your business vulnerable. Minimize downtime and safeguard your investment by purchasing Eagle Eye Rapid Replacement.

Customers should purchase Eagle Eye Rapid Replacement for all their Eagle Eye hardware to minimize downtime, protect their investment, and obtain peace of mind. Rapid Replacement provides extended warranty and replacement for all Eagle Eye Hardware.

Eagle Eye Rapid Replacement Benefits:

- Overnight cross shipping (Eagle Eye Networks will immediately overnight a replacement unit and you have 30 days to ship the old one back).
- Shipping and handling costs are covered by Eagle Eye Networks both ways.
- Hardware upgrades upon request every 6 years.
- 24/7 priority access to customer support via phone, email or web.
- Extended warranty for up to 20 years.
- No upfront costs - subscriptions billed at a low monthly or annual cost. Starting at just \$11.99/month.

Eagle Eye Rapid Replacement FAQ:

Do I have to buy Rapid Replacement when I purchase the product?

Its best to start Rapid Replacement immediately to avoid additional charges if you add it later.

Do I pay for Rapid Replacement up front?

No, rapid replacement is billed annually or monthly based on your current billing cycle.

What products does Rapid Replacement cover?

All Eagle Eye Bridges, CMVRs, Switches and Cameras can be covered by Rapid Replacement.

How long does the Rapid Replacement last?

With Rapid Replacement you can obtain coverage for up to 20 years.

Rapid Replacement Part Numbers for Popular Eagle Eye Products

All Bridge Models	EN-RR000-12
CMVR 224	EN-RR224-12
CMVR 320	EN-RR320-12
SW05M Switch	EN-RRSW05m-12
CDUD-005 Camera	EN-RRC01-12
CDUM-008 Camera	EN-RRC01-12
CDUM-007 Camera	EN-RRC01-12

Please visit the price list for a full list.