

KFC (Restaurant) – Providence, RI



Quick Facts

Eagle Eye Bridge 304, Eagle Eye Bridge 401
Security & Operational Awareness
3 and counting
41
IP (Hikvision)
14 days

A KFC franchisee owns eight restaurants in Rhode Island and Connecticut, and was getting fed up with his traditional video surveillance system. His video was taking a long time to load, and required him to travel to each individual location when he wanted to view video.

The franchisee was looking for a replacement solution that allowed him to quickly and easily retrieve footage from anywhere using his mobile phone. He was immediately impressed with Eagle Eye's user mobile app and the short amount of time it took to retrieve video.

From an operational standpoint, this has helped his team exponentially. For example, when the franchisee checks Eagle Eye's mobile app, he can tell when a restaurant is struggling because they're short-staffed. With this knowledge, it's easy for the franchisee or his leaders to call in extra help. They can even check their other KFC locations and possibly borrow an employee from a slow restaurant nearby.

"I tend to be an early adopter, but I did a lot of research before making my decision. Eagle Eye Networks definitely gives you the best value for your dollar. My goal is to get all of my restaurants on Eagle Eye's surveillance system by the end of 2017."

Rob Rianna KFC Franchisee



